



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail:cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

C A No. Applied for
Complaint No. 337/2024

In the matter of:

Ishu AsijaComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Shanty R.S. Gupta, Counsel of the complainant
2. Ms. Kavya, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Lalit, on behalf of respondent

ORDER

Date of Hearing: 05th December, 2024

Date of Order: 12th December, 2024

Order Pronounced By:- Mr. H.S.Sohal, Member

1. The brief facts of the case giving rise to this grievance are that the complainant applied for a new electricity connections at premises no. C-11, New Modern Shahdara, Delhi-110032, vide requests no. 8006798075 and 8006798079. The applications of complainant were rejected by OP on the pretext of MCD objection, but the complainant stated that he will not use the premise for any pollution work.

for Asha

Attested True Copy

Secretary
CGRF (BYPL)

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Complaint No. 337/2024

2. The respondent in reply briefly stated that the present complaint has been filed by complainant seeking two non-domestic new connections at ground floor and second floor of the property bearing no. C-11, Modern Shahdara, Delhi-110032 vide application no. 8006798075 and 8006798079. Both the applications of the complainant were rejected on the ground that the applied address is booked in MCD list as polluting unit dated 27.10.2017 mentioned at sl. no. 9 vide letter no. AO/FL/EDMC/2017/D-21.

As per the site visit report dated 19.02.2024, the building structure consists of ground plus three floors over it. The plot area was found to be 100 sq. yards and no meter was found at site.

Reply further added that payment of challan as claimed by the complainant under Section 416/417 of MCD Act in the Lok Adalat does not absolve the requirement of providing the revocation letter, it can only be issued by the competent authority and thereafter only NX connection can be provided.

3. Representative of the complainant along with its rejoinder submitted the trade license and DPCC license for the ground floor and second floor.
4. On the final date of hearing, the OP submitted that they have verified the DPCC and Trade license and have no objection in releasing the new electricity connection to the complainant.
5. In view of the above, since the requirement of OP has been fulfilled by the complainant, therefore, OP should now release the new electricity connections to the complainant.

for Plaintiff
Attested True Copy

Secretary
CGRF (BYPL)

Given by S/

Complaint No. 337/2024

ORDER

The complaint is allowed. OP is directed to release the new connections under NX category to the complainant as applied for by him vide request no. 8006798075 and 8006798079 at his premises no. C-11, New Modern Shahdara, Delhi-110032 after completion of all other commercial formalities as per DERC Regulations 2017.

This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(H.S.SOHAL)
MEMBER


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K.SINGH)
CHAIRMAN
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for Bhaswet

Attested True Copy

Secretary
CGRF (BYPL)